GOVERNMENT OF INDIA
RAILWAYS
LOK SABHA

STARRED QUESTION NO:330
ANSWERED ON:15.12.2005
COMPUTERISED RAILWAY RESERVATION OFFICES
Acharia Shri Basudeb

Will the Minister of RAILWAYS be pleased to state:

(a) the details of Computerized Railway Reservation Offices functioning in the country, Zone-wise;

(b) whether the Government is aware that many of the Computerized Railway Reservation Offices are functioning without Chief Reservation Supervisors and their functions are being additionally discharged by junior officers;

(c) If so, the reasons therefor; and

(d) the steps taken by the Government for making the functioning of these offices effective?

Answer

MINISTER OF RAILWAYS (SHRI LALU PRASAD)

(a) to (d): A statement is laid on the Table of the Sabha.

STATEMENT REFERRED TO IN REPLY TO PARTS (a) TO (d) OF STARRED QUESTION NO.330 BY SHRI BASUDEB ACHARIA TO BE ANSWERED IN LOK SABHA ON 15.12.05 REGARDING COMPUTERISED RAILWAY RESERVATION OFFICES.

(a) There are 1278 computerized railway reservation offices situated at railway stations and other places. The Zone-wise list is enclosed at Appendix.

(b) & (c) All the Computerized Reservation offices operated by railways are manned by adequate reservation staff as per the actual requirements. Chief Reservation Supervisors are posted only in big reservation offices where reservation workload is heavy. The vacant posts of Chief Reservation Supervisors are in the process of getting filled up as the selections are in progress on various zonal railways.

(d) Some of the important steps taken to make the working of reservation offices effective include provision of latest gadgets like Touch-screen kiosks, display boards indicating the position of availability of accommodation, opening of additional (Passenger Reservation Systems) PRSs etc.

Appendix

Appendix referred to in reply to part (a) to Lok Sabha Starred Question No. 330 to be answered on 15.12.2005 List of Computerized Railway Reservation Offices available Zone-Wise

As on 08.12.2005

S.N.	Name of Zonal Railway	No.of Railway Reservation Offices working
1	Central Railway	90
3	East Central Railway	116
2	East Coast Railway	45
4	Eastern Railway	91
5	Konkan Railway	9
6	North Central Railway	47
8	Northeast Frontier Railway	69
7	North Eastern Railway	74
9	Northern Railway	184
10	North Western Railway	59
11	South Central Railway	94
12	Southeast Central Railway	35
13	South Eastern Railway	50
14	Southern Railway	140
15	South Western Railway	48
16	West Central Railway	40
17	Western Railway	87
Total		1278